

QUALITY POLICY:

(Management System Manual)

The characteristics that have made GAV a recognized and appreciated company on the market in these first fifty years of its history are its high level of technology and the constant drive towards innovation and experimentation.

Thanks to its automated processes, its extensive know-how, and the professionalism of its employees, the company is able to offer customers a wide range of carefully crafted products, in any quantity, and with excellent delivery times.

GAV aims to be the meeting point of research, technology, automation and service, pursuing continuous improvement and staying true to its mission: to be a significant reference point for its customers and the compressed air product market.

The ISO 9001 Quality Management System is the engine that turns the company organisation and drives it towards continuous improvement, and therefore the Management:

- Assumes responsibility for the Quality Management System's effectiveness, deploying its leadership skills to this end;
- It establishes the quality policy and objectives for the management system and ensures that they are consistent with the context and strategic directions of the organisation;
- It ensures that its products are of the highest quality and fully comply with all applicable laws and standards;
- It integrates the requirements of the quality management system into the company's business processes;
- It ensures the availability of the necessary resources to pursue its strategic objectives and mission;
- It supports, motivates and enhances its employees, making them actively involved in managing processes and aware of the importance of their role;
- It is committed to promoting the use of risk-based thinking at all levels and to ensuring that the Management System achieves the expected results;
- promotes continual improvement at all levels.

Maintaining high quality standards and customer satisfaction are the company's primary objectives, which Management is committed to carefully monitoring to ensure growth and improvement.

This policy is shared at every level of the organisation and made available to anyone who requests it.